

August 21, 2019

Berry Curtis
Berry Curtis Insurance
2947 Victor Avenue
Redding, CA 96002

Dear Berry,

David and I wanted to let you know again how much we appreciated your assistance last month when we were contacted about an accident that we were allegedly involved in someplace in southern California. The call we got was kind of upsetting to us. It was such a relief to call you and immediately go to your office for you to take photos of our undamaged vehicle. You let us turn the whole problem over to you to take care of for us, which you did. It was such a relief that you handled it from there on and the error was resolved.

Neither of us could imagine buying insurance from a company where everything would have to be handled over the phone and e-mails. You, Lynn and Michele have always been so helpful to us when we have concerns. The personal contact makes all of the difference in the world.

So, thanks again to you (and the whole office) for taking care of this and for being so patient when we call you with questions.

Regards,

DNW
+
Louise

David and Louise Wilson
Redding, CA